



RESIDENTIAL OWNER WATER SERVICE SHUT-OFF REQUEST

I, _____, the Owner or Authorized Agent of the Owner, request that the water service at **Name (Please Print)** _____ the following residential building property address be shut-off.

Property Address: _____

Is this property address a rental? Yes No

If response is "Yes" above, please complete the Residential Rental Water Service Shut-off Request form at <https://www.pgh2o.com/update-my-account> or contact PWSA Customer Service for the correct form at 412-255-2423 and choose Option #5.

Account Number: _____ Owner's Phone: _____

Date Service Should Be Shut Off: ____ / ____ / ____

Important Information – Please Read

- I understand that there is a \$50.00 charge for the termination of service.
- I understand that it is the owner's responsibility to verify that water service has been terminated. The Pittsburgh Water and Sewer Authority is not responsible for damages if service termination is not accomplished.
- I understand that it is unlawful for a landlord to falsely represent that a tenant-occupied property, or rental property, is vacant.
- I understand that an inoperable curb stop, fixture at which water is shut-off, may delay the termination of service.
- I understand that all water valves on the customer's side of the line should also be closed.
- I understand that any prior, unpaid charges are subject to lien per Section A.1.a of PWSA's Supplemental Service Conditions, "...unpaid water, wastewater and/or stormwater charges are a lien against the property."
- I understand that there will be no minimum charge for water service availability after service is shut-off.
- I understand that PWSA will continue to bill the minimum charges for ALCOSAN sewage treatment after the water service has been shut-off. I understand that, after water service is shut-off, service will not be restored unless the Owner or Owner's Authorized Agent is physically present at the time of service restoration.

The undersigned Owner or Authorized Agent on behalf of the property owner hereby releases The Pittsburgh Water and Sewer Authority, including its offices, employees, and agents from any and all liability related to the termination of water service, the failure to terminate water service, or the restoration of water service at the property address shown above.

Owner or Authorized Agent

____ / ____ / ____
Date

E-mail completed form to ami@pgh2o.com or mail to:

PWSA

ATTN: AMI

1200 Penn Avenue

Pittsburgh, PA 15222